

TERMS & CONDITIONS

Introduction

These Terms and Conditions ("Terms") govern the registration for and attendance at the European Data Day conference ("Event"). By completing the registration for the Event, you ("Attendee", "You") agree to be bound by these Terms. The Event is organized by DNA ("Organizer", "We", "Us"):

DNA VZW
Abdijmolenstraat 1
8902 Voormezele
BELGIUM

1. Registration, Payment & Contract Formation

1.1. Registration Process

To attend the Event, you must complete the official registration process through the Event website (www.europeandataday.com) or other designated channels. The contract between you and the Organizer is formed upon your completion and submission of the online registration form (your offer) and the Organizer's subsequent acceptance, which is confirmed by sending a confirmation email.

1.2. Fees and Payment

The applicable registration fees are displayed on the Event website. All fees are listed in Euros (€) and are exclusive of any applicable Value Added Tax (VAT).

Payment via bank transfer is due in full at the time of registration and must be received in the Organizer's account within 7 calendar days of submission. Otherwise, the Organizer reserves the right to cancel the registration.

1.3. Confirmation

Upon successful completion of your registration and payment, a confirmation email will be sent to the email address you provided. Please keep this confirmation for your records, as it will be required for check-in at the Event.


2. Ticket Use, Substitution & Transfer


2.1. Substitution of Attendees

If you are unable to attend, you may transfer your registration to a colleague from your organization at no additional cost.

Substitution requests must be submitted in writing to registration@europeandataday.com at least 7 days prior to the event's start date.



 **Location:** Grand Hotel Dino
Corso Garibaldi 20,
28831 Baveno, Italy

 **Date:** 18.05. - 19.05.2026

The request must include the full name, job title, and contact information for both the original attendee and the substitute.

2.2. Restrictions on Resale and Transfer

The sale of tickets is exclusively for your own personal use. Except for the substitution policy outlined in section 2.1, the commercial resale or transfer of tickets is prohibited. Specifically, you are forbidden from engaging in the following activities:

- Offering tickets publicly, at auctions (including online), or through unauthorized third-party sellers.
- Offering or selling tickets at a price higher than the original price paid.
- Selling, offering, or transferring tickets for commercial purposes, or providing them to commercial resellers.
- Using tickets for advertising or other commercial purposes without the Organizer's express prior written permission.

2.3. Consequences of Unauthorized Transfer

In the event of an unauthorized transfer or resale of tickets, the Organizer is entitled to invalidate the affected tickets and deny the ticket holder entry to the Event without compensation. The Organizer may also bar the original purchaser from future ticket sales.

3. Cancellation & Refund Policy

We understand that plans can change and strive to be fair while managing the non-refundable costs of event planning.

3.1. Cancellation by Attendee

To cancel your registration, a written request must be sent via email to registration@europeandataday.com. The date of the email receipt will determine the applicable refund.

Our refund structure is as follows:

- More than 60 days before the event: You will receive a 100% refund of the registration fee, minus a €50 administrative fee.
- Between 30 and 60 days before the event: You will receive a 50% refund of the registration fee.
- Less than 30 days before the event: No refund will be issued.
- Failure to Attend (No-Show): No refunds will be granted for attendees who do not attend the event without prior written cancellation.



3.2. Event Alteration or Cancellation by Organizer

The Organizer reserves the right to reasonably modify the event program, speakers, venue, or date, if necessary, for example due to speaker availability, technical requirements, or circumstances beyond the Organizer's control. Such modifications do not entitle the attendee to a refund or other compensation, unless the change amounts to postponement or cancellation as defined in these Terms. Minor changes of this kind shall not be considered a material change to the contract.

Event Postponement: If the event is postponed, all registrations will be automatically transferred to the new date. If you are unable to attend on the new date, you may request a full refund within 14 days of the postponement announcement.

Event Cancellation: In the unlikely event that the European Data Day is cancelled by the Organizer for any reason (including force majeure), you will be entitled to a full refund of your registration fee. The Organizer will not be liable for any other costs you may have incurred, such as travel or accommodation expenses.

4. Liability & Warranty

The Organizer assumes no warranty or liability for the following:

- The continuous and uninterrupted availability of the Event website or its services, nor for it being technically or content-wise free of errors.
- The accuracy, completeness, or timeliness of information, links, or references provided on the event platform.
- False information disseminated by third parties or partners in connection with the Event.
- Offers from third parties, including cooperation partners that are advertised on the Event platform.

5. Final Provisions

5.1. Amendments and Severability

These terms and conditions may be changed at any time without separate notification. Should parts of these terms be or become invalid, the validity of the remaining terms and the contract as a whole shall not be affected.

5.2. Governing Law and Jurisdiction

This agreement shall be governed exclusively by the law of Belgium. The exclusive place of jurisdiction for all disputes arising directly or indirectly from the contractual relationship is agreed to be Brussels, Belgium.

5.3. Contact

For any questions regarding your registration or these policies, please contact us at registration@europeandataday.com.

